

February 27, 2009

To All Owners/Residents:

As part of our ongoing efforts to improve the property, Management arranged a meeting with the two officers from the 14 Division Community Relations team. P.C. McFedries heads up this Department and P.C. Gord Reid is in charge of Crime Prevention.

They met with Management on Wednesday, February 25<sup>th</sup> to do a complete walk around of both Copperfield I and II.

Their findings and comments were very positive. They stated that our garages were well lit and open to full view. In fact, they said that for an older building our garage was more secure than some of the other buildings in our neighbourhood. They checked all of the doors to ensure that the hinges were not exposed so that someone could gain access by removing the door. They also were impressed that we had additional mesh over the safety glass in the doors. They checked all of the stairwells and felt that we had sufficient lighting and convex mirrors so that owners were aware of someone being in the stairwell before proceeding downstairs.

With Copperfield I – they commented positively on the electronic access system as this is more manageable than keys for control purposes.

We discussed cameras and both of the Officers stated that cameras do not prevent crime. They will give you a picture of the event for later use, but in their experience, they do not generally deter criminals. If the intruder happens to be one of the “drug” people looking for loose change or items to sell – they don’t care if you have cameras – they don’t even look to see whether you do. If it is a professional who wishes to steal your car or parts from your car, they know how to work around the cameras. To provide 24-hour monitoring of the cameras would cost approximately \$20 per hour, 7 days per week. Add this up – we cannot possibly sustain this expense. A few owners suggested a central system where the cameras could be hooked up to their television system. Again, for this to have a meaningful impact on security it would require 24 hour monitoring by a security service. As residents in the complex don’t use one common television provider (both Bell and Rogers are in use), it wouldn’t be feasible. Plus, some owners would consider such a system to be an invasion of privacy.

Upon walking around the garage, Management and Police noted that a number of vehicles had items stored on their front or back seats. CDs, GPS units (or equipment on the windshield that indicates the actual module might be in the car), loose change, binders, and briefcases. On other occasions, I-pods have been left visible in cars. All of these are very inviting to a street person who is looking for money. Residents are reminded to keep all such items out of view.

Some of the obvious measures to take to improve security are simply common sense. Both Nemesis Security and the Police Officers have said that the main object is not to allow people into your underground garage. Do not drive to your parking space without making sure the garage door has closed behind you. A new stop sign at the bottom of the ramp has been installed as a reminder. When leaving the garage, wait a moment at the top of the ramp to ensure that the door has time to close and no one has run down the ramp. Again, we remind residents not to tailgate down the ramp.

When entering the stairwells, check the mirror to see if someone is in the lower part of the stairwell. If you see someone there, use an alternate stairwell and then call the Police. When exiting through the stairwells, check through the glass panel before opening the door. If someone

is outside the door – use another exit door and contact the Police when you have reached the safety of your home.

If you enter the garage and see a crime in progress, leave immediately and contact the Police.

The police do not suggest you confront any individuals, but do your best to get a description and provide as much information as possible to the police.

Management has recently posted the main number for 14 Division on all notice boards at each of the pedestrian entrances:

**416-808-2222**

Another number is also posted for the Community Relations desk, which is to be used should you see someone suspicious loitering around the property. They will dispatch one of their 'bike' officers immediately to check this out.

**416-808-1500**

Please note that time is of the essence in these situations; please call the Police first, not Management.

As P.C. McFedries and P.C. Reid both pointed out, all reasonable measures have been taken to secure the garage areas; however, people are also accountable for their own safety and must be aware of their surroundings

Management has been provided with various 'safety' material by the Police Department which is attached. Take the time to read the material. It may give you some pointers that you have missed. This will be distributed in the next few weeks.

- Have your keys in hand so you do not have to linger before entering your car or building.
- View the interior of your vehicle before entering to ensure that no one is hiding inside, even if the doors were locked.
- Always lock your car after entering and when leaving it.

Regards

ON BEHALF OF THE BOARD OF DIRECTORS

Janine Wallace-Rivard, R.C.M.  
Property Manager.